

# Checking in for your virtual appointment

## No downloads

Doxy.me works automatically in popular browsers\*, no need to download additional software or plugins.

\*You cannot use Internet Explorer or Safari.



We support iOS and Android phones.

For iOS [download](#) our app from the iTunes store

For Android use your Chrome browser



## What do I need to have a virtual visit?

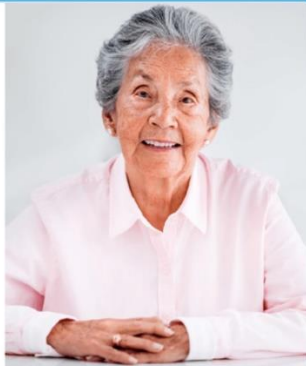
- Use a Mac, Personal Computer or Chromebook with camera, microphone, and speakers
- Use headphones when possible so only you and the other person can hear your conversation
- An internet connection with at least 350kb/s download and upload speeds. You can test your speed with <http://www.speedtest.net/>
- Javascript must be enabled (this is enabled by default, and we'll give you a message in Doxy.me if you need to enable it)

### Welcome.

Please check in to let Dr. Stewart know you are here:

Alexandra

Check In



## Patients do not sign up for anything

Type in the “Room URL” that your provider gave you.

Will look like [www.doxy.me/DrYourRoomName](http://www.doxy.me/DrYourRoomName)

Type in your name and press “Check In”.

You will be placed in your providers waiting room, your provider will start the video.

## Need additional support?

If you have technical difficulty we recommend you check out [help.doxy.me](http://help.doxy.me) and if you still need help you have 2 options.

1. Email [support@doxy.me](mailto:support@doxy.me) for help

2. Send the doxy.me support team a message by clicking the 2 white message bubbles in a blue circle at the bottom right of [www.doxy.me](http://www.doxy.me) The support icon looks like this:

